

Session 2024-25
Formulation of Committee

-: Grievance And Redressal Committee :-

Post	Name
Chairperson	Dr. Girish Kumar Vats
IQAC Coordinator	Dr. Rashmi Gupta
Coordinator	Mrs. Shashi Nagar
Co-coordinator	Miss. Rashmi Sharma
Member	Dr. Devanand Singh
	Dr. Rashmi Janha
	Dr. Preeti Rani Sen
	Mr. Prashant Sarswat
	Miss Kajal Kapasia
	Dr. Surya Pratap Raghav
Member (Alumni)	Mr. Bijendra Singh (B.A.)
Member (Student)	Miss. Nikki Nagar (M.A.-Hindi)

Principal
Shri Dronacharya P.G. College
Dankaur (G.B. Nagar)



SHREE DRONACHARYA (P.G.) COLLEGE

College Code : 038

Kalindi Marg, (Near Sports City) Dankaur, (Gautam Budh Nagar) U.P. 203201

Mob.: 98191006001 | E-mail : sddcollege97@gmail.com | Web.: www.sdp.pg.in

(Affiliated to C.C.S. University, Meerut, U.P., NAAC A*)

Estd. : 1997

Grievance and Redressal committee

Minutes of Meeting

A meeting was held on 15.02.2025 at 11:30 A.M. in the Principal Office.

Following members were present:

Name	Post
Dr. Girish Kumar Vats	Chairperson
Dr. Rashmi Gupta	IQAC Coordinator
Mrs. Shashi Nagar	Coordinator
Miss. Rashmi Sharma	Co-coordinator
Dr. Devanand Singh	Member
Dr. Rashmi Janha	Member
Dr. Preeti Rani Sen	Member
Mr. Prashant Sarswat	Member
Miss Kajal Kapasia	Member
Dr. Surya Pratap Raghav	Member
Mr. Bijendra Singh (B.A.)	Member (Alumni)
Miss. Nikki Nagar (M.A.-Hindi)	Member (Student)

Following points were discussed:

1. The Grievance can be any academic or non-academic matters.
2. Discussion on complaints should be resolved within a time frame by looking into its seriousness.
3. Discussion on basic facilities to be provided to the students.
4. All complaints analysed and classified so that concerned departments can be informed.
5. The member discussed about the effective awareness about the cell among the students.
6. The received complaints will be recorded in committee file.

Shashi
Self Incharge

Principal
Principal
Shri Dronacharya P.G. College
Dankaur (G.B.Nagar)



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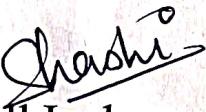
(Affiliated to C.C.S. University, Meerut, U.P., NAAC A**)

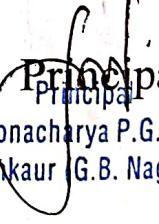
Grievance and Redressal Committee

Action Taken Report

The following actions ~~were~~ taken on the basis of meeting held on 15.02.2025:

1. Investigation process followed for each grievance.
2. Communication with the complainant regarding progress and resolution.
3. Some grievances received on basic facilities and were redressed by the respective committees.
4. Examination controller reported to the Principal that some complaints from U.G. Students submitted while facing problem in downloading admit cards.


Cell Incharge


Principal
Shri Dronacharya P.G. College
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Grievance and Redressal Committee Minutes of Meeting

A meeting was convened on 29.08.2024 at 02:30 P.M. in the Committee Hall. Following members were present:

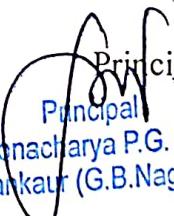
Name	Post
Dr. Girish Kumar Vats	Chairperson
Dr. Rashmi Gupta	IQAC Coordinator
Mrs. Shashi Nagar	Coordinator
Miss. Rashmi Sharma	Co-coordinator
Dr. Devanand Singh	Member
Dr. Rashmi Janha	Member
Dr. Preeti Rani Sen	Member
Mr. Prashant Sarswat	Member
Miss Kajal Kapasia	Member
Dr. Surya Pratap Raghav	Member
Mr. Bijendra Singh (B.A.)	Member (Alumni)

Following points were discussed:

- (1) To make aware the newly admitted students about the Grievance and Redressal Cell.
- (2) Discussion on basic facilities of the college.
- (3) The Key of Complaint box should be under the right of IQAC Coordinator and the box will be opened on every Monday in the presence of Principal and any committee member.

Meeting ended with thanks to the chair.


Shashi
Cell Incharge


Principal
Principal
Shri Dronacharya P.G. College
Dankaur (G.B.Nagar)



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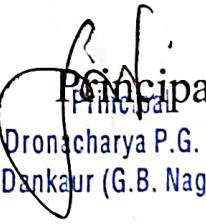
Grievance and Redressal Committee

Action Taken Report

The following actions ~~were~~ taken on the basis of meeting held on 29.08.2024:

1. To make aware the newly admitted students, the contact No. of committee members had been updated on the notice board of all departments.
2. Grievances regarding basic facilities of the college forwarded to the respective committees.
3. The Key of Complaint box handed over to the IQAC Coordinator.


Cell Incharge


Principal
Shri Dronacharya P.G. College
Dankaur (G.B. Nagar)